



WARRANTY CERTIFICATE

SolPol Solar Lights Manufacturer's Warranty

The manufacturer warrants the quality and performance of its solar street- lights under the following terms and conditions.

For proper maintenance and service please see also “Maintenance Manual”

A. Warranty Period

The Manufacturer warranties, those streetlights are free of any defects in workmanship or materials that might cause inadequate performance in proper conditions of use, installation and maintenance.
The Warranty periods are set forth herein below:

25 Year Warranty:

- PV module
- Pole (optional C5m quality): Perforation due to corrosion (metal rust-through) in normal use under “C5m corrosion category” conditions (according ISO 12944-6)

10 Year Warranty

- Pole Color Class 2: Color durability

5 Year Warranty:

- Electronic parts including controller, cabling, LED unit
- Batteries Lithium LiFePO4

All warranty periods start from the change of ownership – normally the loading on Board for international shipments

B. Warranty Exclusions

- a) This warranty does not cover any damages and malfunctions of the street lights which have their origin in:
- 1) Accidents and vandalism.
 - 2) Negligent, improper or inadequate use.
 - 3) Not following the use, installation and maintenance instructions given in the User Manual and in the Installation Manual of the street-light.
 - 4) Modifications or repairing attempts that were not been held by authorized

personnel by The Manufacturer and its partner organizations.

- 5) Damages due to force major like surge, floods, plagues, earthquakes, third party's actions, or any other reasons different to the standard use conditions of the street- lights and that are out of the control of The Manufacturer or its partner organizations.
 - 6) Damages due to ambient temperature exceeding the operating temperature range specified in the technical data sheet.
 - 7) Damages due to humidity exceeding 95% RH, or the maximum humidity levels corresponding to the IP rating of the particular part of the product.
 - 8) Damages of the battery due to exceeded number of cycles specified in the product data sheet.
 - 9) Damages of the battery due to activation exceeding a 3 months' period after delivery.
 - 10) Damages of the battery due to deep discharge due to storage heat exceeding 40°C.
 - 11) Damages of the battery due to operating discharges exceeding 35% of battery capacity (Lead Acid) or exceeding 80% (LiFePO4).
 - 12) Corrosion due to fire, accident, owner negligence, corrosion caused by sand, hail, airborne fallout, chemicals, salt, road hazards, stone damage; or surface paint deterioration (other than inside-out perforation).
 - 13) Corrosion of the pole due to improper maintenance actions
 - 14) Damages caused by components of third parties that are not certified by The Manufacturer
 - 15) Not compliance of the current mandatory installation standards.
 - 16) Inadequate transport conditions
- b) All complaints concerning aesthetics will not be considered unless they mean a malfunction or a difference in performance compared to the one specified in the technical datasheets provided.
- c) Labor costs for (de-)installation of the products are not covered under this warranty.
- d) Any other warranty right not mentioned specifically on this document is out of the scope of this warranty.

C. Warranty Claims

- a) Warranty claims have to be reported and returned to the local sales partner within 30 days after discovery, specifying at least the following written information:
- Serial number of the failed product
 - Installation date and invoice date
 - Detailed problem description
- b) The Manufacturer agrees only to repair or replace at its own expense, F.O.B. (E.X.W.), any part or parts of the product which fail during the warranty period, provided The Manufacturer is notified of such failure within the applicable warranty period and given a reasonable time to make the repair or replacement.
- c) The Manufacturer reserves the right to require additional information or evidence. Further, The Manufacturer reserves the right to inspect the product(s) claimed to be defective within a reasonable period of time after it receives the claim.

D. Warranty Limitations

The responsibility of The Manufacturer derived from this warranty will be limited to the commitments detailed here above, and to the purchase price paid by the customer. There exists no liability of any kind for indirect, special or consequential damage or loss, including but not limited to loss of profits or revenues, cost of substitute equipment, downtime costs, third parties claims, cost of capital, or any other kind of financial loss.

E. Date of Validity

This warranty is valid from the date of its edition (July 2024) and will be applicable to all solar street lights manufactured from that date and until the date of a new edition.