

To Whom It May Concern:

We would like to make you aware of pigment characteristics most noticeable with our Pigmented Rubber Tile and Paver products:

1. Tire manufacturers use different compounding formulas in their manufacturing processes as well as different formulas during the manufacture of summer and winter tires. These differences may result in different degrees of hardness as well as different shades of black in the tire crumb, which can subsequently result in different shades of color in our pigmented rubber products.
2. The polyurethane binder and mold release used in the manufacture of our Playground Tiles and Pavers may discolor slightly when exposed to UV light. With normal use the majority of the residue of these products found on the surfaces of our tiles and pavers will wear off over time.
3. All of our pigmented rubber products will change to some degree dependent upon source and type of rubber, weather conditions, and geographic location. Not all tiles will change at the same rate. When installed in a large uniform area, without any visual breaks, the variances may become more noticeable. This is most apparent in our lightest pigment color, Stone Beige.
4. Some of Tiles and Pavers may at first appear to be darker than others, or contain dark areas on the surface. These dark areas may diminish with exposure to UV light.
5. The conditions described above do not affect the quality of our products in any way and can be explained much the same as other products which may show shade variations even if produced in the same color batch (i. e. ceramic tiles, wood grain products, rock products, etc.)

We would like you to be aware of these variances prior to an order being placed into production and we apologize for any concern this may cause you; however, it is important to us that we deal with our customers upfront and honestly.

Please feel free to call if you have any questions at all

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